

When should you refer on?

Because of you:

- Your personal limits
- Your professional limits
- The limits of your competence

Because of the client:

- The client needs a package of care
- The client needs a different kind of counsellor
- The client needs a different kind of care

Because of the agency or organisation:

- Time limits
- Types of service offered
- Policies

Managing referring on:

- Knowing when not to
- Knowing when to
- Preparing yourself
- Preparing your client
- The skills of onward referral
- Professional liaison
- Getting support and supervision
- Networking

Receiving referrals:

- Who do I take referrals from?
- On what basis might I not accept referrals?
- How much information do I want to receive?